

ILLINOIS WIOA SUMMIT

Workforce Innovation and Opportunity Act

Greetings!

Welcome to the 2017 Workforce Innovation and Opportunity Act (WIOA) Summit. This Summit is a reflection of the commitment to collaboration and the unified mission fostered by WIOA. The Summit leadership team, composed of representatives of each WIOA core partner, worked together to bring you a fantastic conference that we hope will prove useful and informative to anyone working across the vast range of aligned WIOA partner services. The WIOA Summit has been intentionally designed to assist you, our local core partner staff and board members, by providing practical guidance on transitioning from WIOA planning to implementation. Our overarching goals are: accelerating the development of industry and business-driven strategies and services; deepening collaboration among workforce development, education, economic development, and other partners; and fostering the development of integrated, multi-partner service delivery.

The agenda is tailored to cover the issues you identified as being of greatest concern to you and your partners. Each of the core agencies is here to share their best practices and lessons learned on collaborating to implement WIOA. You will hear strategies for engaging stakeholders, gain insight into the roles each of us play in WIOA implementation, and share your experiences, good and not-so-good, as you have forged new ground toward service integration. We also hope you will take advantage of the opportunities to network with and learn from your colleagues from other WIOA partners.

We welcome you and thank you for your continued hard work and the excellence you bring to Illinois. Your ongoing commitment to serving the people of Illinois and your dedication to improving the workforce in Illinois through education and training is what makes this Summit possible.

Thank you,

The 2017 WIOA Summit Planning Team

Michael Baker, Illinois Department of Commerce and Economic Opportunity

Lavon Nelson, Illinois Community College Board

Rena Bryson, Illinois Department of Human Services

Dolores Simon, Illinois Department of Employment Security

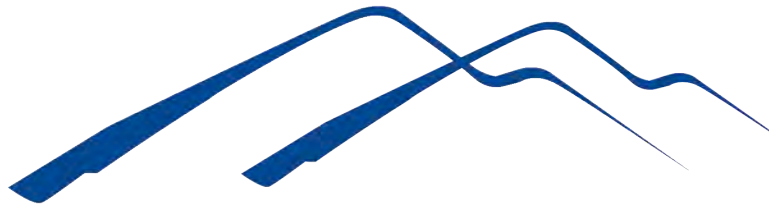
Mark Burgess, Illinois Department of Commerce and Economic Opportunity

Michelle Kraus, Illinois Department of Human Services

John Marchioro, Illinois Department of Human Services

Lisa Jones, Illinois Department of Commerce and Economic Opportunity

Facilitation and logistical leadership provided by Aime'e Julian, PhD.; Casey Anderson, PhD.; and Connie Borowski of the Illinois Center for Specialized Professional Support.



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Workforce Innovation and Opportunity Act

Strand Key:

Customer-centered Design - ● Business Engagement - ● Data & Accountability - ●

Resources - ● Workforce Boards - ● Repeating Session - ● Other - ●

TUESDAY, OCTOBER 24, 2017

11:00 am -
12:30 pm

WELCOME LUNCHEON SESSION

Illinois Room

John Rico, President & CEO
Rico Enterprises
Co-Chair, Illinois Workforce Innovation Board

Karen Hunter Anderson, PhD., Executive Director
Illinois Community College Board

Jeff Mays, Director
Illinois Department of Employment Security

Sean McCarthy, Director
Illinois Department of Commerce and Economic Opportunity
Co-Chair, Illinois Workforce Innovation Board

Quinetta Wade, Director
Illinois Department of Human Services, Division of Rehabilitation Services

PLENARY SESSION

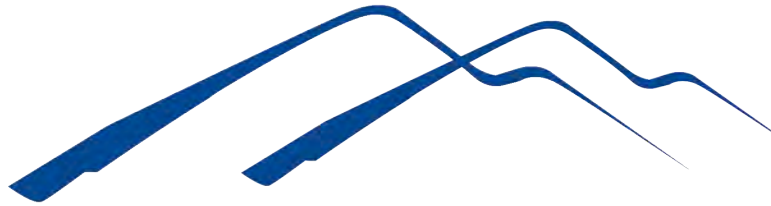
Panel of Statewide Core Partner Leadership Discussing
Partnership: Laying the Foundation

Jennifer K. Foster, Deputy Director of Adult Education & Workforce
Illinois Community College Board

Jim McDonough, Chief of Staff
Illinois Department of Employment Security

Julio Rodriguez, Deputy Director
Office of Employment & Training, Illinois Department of Commerce
and Economic Opportunity

Quinetta Wade, Director
Illinois Department of Human Services, Division of Rehabilitation Services



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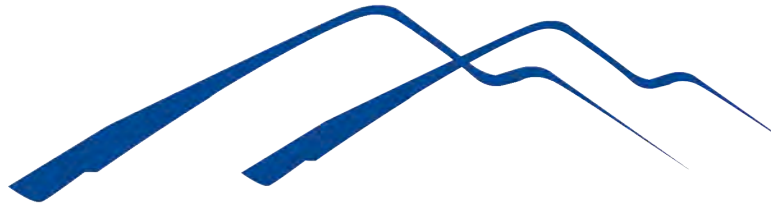
TUESDAY, OCTOBER 24, 2017

12:45 - 1:45 pm **BREAKOUT SESSION 1**

- | | | |
|-----|--|---------------------|
| ● | What's the Connection?
The Illinois Unified State Plan and the ICCB
Workforce Education Strategic Plan | Rendezvous Room |
| ● ● | How to Stop Talking About It and Just Do It:
A Collaborative Approach to Sequencing
Career Pathways | Plaza 3 |
| ● | LMI 201: Data Resources for Improved
Business/Workforce Connections | Embassy |
| ● | Work Readiness Assessment Tools and the
Illinois Essential Employability Skills Self-Assessment | Ambassador Ballroom |
| ● | Continuous Improvement of
State Workforce Policies | Vista 1 |
| ● | Avenues to Apprenticeship:
Work-based Learning and On-the-job Training | Vista 6 |

2:00 - 3:00 pm	PLENARY SESSION Improving Client Outcomes Through Collaborative Business Engagement Michael Baker, Manager - Strategic Planning & Innovation, Illinois Department of Commerce and Economic Opportunity	Illinois Room
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3:00 - 3:15 pm	REFRESHMENT BREAK	Mezzanine Level
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Workforce Innovation and Opportunity Act

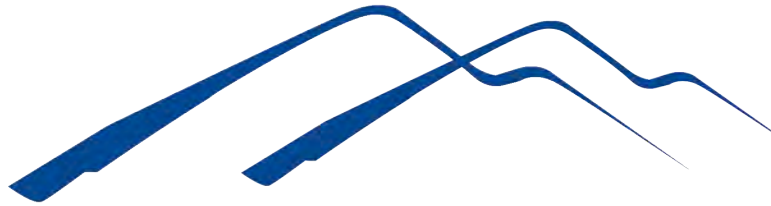
TUESDAY, OCTOBER 24, 2017

3:15 - 4:15 pm **BREAKOUT SESSION 2**

- | | | |
|-------|---|---------------------|
| ● | Data Analysis for Equal Opportunity – Part 1 | Rendezvous Room |
| ● ● | How to Stop Talking About it and Just Do it:
A Collaborative Approach to Sequencing
Career Pathways | Plaza 3 |
| ● | LMI 202: Data Resources for Improved
Job Seeker Outcomes | Embassy |
| ● ● ● | Illinois workNet Customer Support Center =
Customer-Centered Tools | Ambassador Ballroom |
| ● | IWIB Strategic Plan: What is It and
How Does it Impact You Locally | Vista 1 |
| ● | Introduction to Lean | Vista 6 |
| ● | Vermilion County's Talent Pipeline:
Building a Stronger Community | Vista 2 & 3 |

4:30 - 5:15 pm	PLENARY SESSION Why Businesses Embrace Apprenticeships Dan Serota, Manager of Public Affairs, Aon	Illinois Room
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5:30 - 7:00 pm	Networking Reception	Pinnacle Club Lounge 30th Floor
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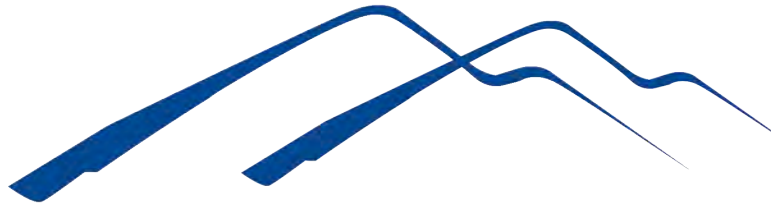
Workforce Innovation and Opportunity Act

WEDNESDAY, OCTOBER 25, 2017

7:30 - 8:30 am	BREAKFAST	Illinois Room
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8:30 - 9:30 am	BREAKOUT SESSION 3	
	● Data Analysis for Equal Opportunity – Part II	Rendezvous Room
	● Employer Engagement: Integrated Business Services	Plaza 3
	● WIOA Performance Accountability Overview	Embassy
	● Best Practices - Metropolitan Youth (LWIA 7) vs. Rural Youth (LWIA 13)	Ambassador Ballroom
	● Adult Education Standardized Assessments: What, Why, and How?	Vista 1
	● Unlocking the Hidden Rules to Success	Vista 6
	● ● Illinois Department of Employment Security: Tools for Customer Decision Making	Vista 2 & 3

9:45 -10:45 am	BREAKOUT SESSION 4	
	● Training Delivery: ICAPS Models 1 & 2 and IET	Rendezvous Room
	● Collaborative Business Engagement: Getting Started on Business Sector Partnerships	Plaza 3
	● Understanding and Accessing ICCB: Illinois Community College Data to Strengthen Education and Workforce Collaboration	Embassy
	● ● ● Illinois workNet Customer Support Center = Customer-Centered Tools	Ambassador Ballroom
	● Outreach Tools at Your Fingertips	Vista 1
	● ● Illinois Department of Employment Security: Tools for Customer Decision Making	Vista 2 & 3



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WEDNESDAY OCTOBER 25, 2017

11:00 -12:00 pm **BREAKOUT SESSION 5 - FACILITATED REGIONAL TEAM PLANNING**

Region 1	Rendezvous Room
Region 2	Plaza 3
Region 3	Embassy
Region 4	Ambassador Ballroom
Region 5	Vista 1
Region 6	Vista 2
Region 7	Vista 3
Region 8	Vista 6
Region 9	Conference Center 2
Region 10	Plaza 1

12:15 pm **CLOSING SESSION** Illinois Room
Building Partnership that Works
Chekemma J. Fulmore-Townsend,
President and CEO, Philadelphia Youth
Network

1:30 pm **SUMMIT ADJOURNS**



JOHN RICO

Mr. John Rico is founder, President and CEO of Rico Computers Enterprises, Inc. a 32 year-old family owned technology business. Headquartered in Chicago, Rico is one of the oldest Minority Technology Firms in the Midwest. Mr. Rico has more than 38 years of experience in manufacturing and process management, automated production, systems design, quality control, customization and installation.

In addition to his work at Rico Computers Enterprises, Inc., Mr. Rico is active in various community and civic organizations. He has been an active member of the Chicagoland Chamber of Commerce since 1991 and has served on its board for the last twenty years. He is currently Co-Chair of the Illinois Workforce Innovation Board (IWIB), which functions as the state's advisory board pertaining to workforce preparation policy. The National Association of Workforce Board Chairs recently elected him to a two-year term as their new Chair.

In 2009, he was appointed by Governor Quinn to the P-20 Council, an Education Collaborative established to improve teaching, learning, and achievement statewide. The Illinois P-20 Education Initiative has led to state legislation bringing together college and university leaders in common purpose with leaders of the state's elementary and secondary schools to begin thinking and acting differently across the entire P-20 spectrum.



**KAREN HUNTER
ANDERSON**

Dr. Karen Hunter Anderson, Executive Director for the Illinois Community College Board (ICCB), joined the ICCB in 1999. Advancing from the position of Vice President of the ICCB, Dr. Anderson is the first ICCB staff person to be selected for the permanent position of Executive Director. During her tenure at ICCB, Dr. Anderson has provided leadership and has served as an administrator for nearly all the Board's functions in the divisions related to workforce, career & technical education, student services, minority affairs, accountability and assessment, adult education, institutional research, education technology, international education, and academic affairs.

Dr. Anderson's experience includes 18 years at ICCB, 11 years with campus administration, and 12 years teaching experience, for a total of over 40 years of educational experience. Dr. Anderson received her M.A. in English and Ph.D. in Rhetoric and Composition from the University of Louisville in Louisville, Kentucky.

Dr. Anderson is also the author of an ESL college-level textbook. In November, 2010, Dr. Anderson received an award from the Illinois Council of Community College Administrators, recognizing her outstanding service to the community college system and is the recipient of the Illinois Community College Trustees Association 2016 Meritorious Service Award. As Executive Director of ICCB, she has participated in three White House Summits and currently serves as the Vice Chair for Legislation for the National Council of State Directors of Community Colleges. She speaks four languages and has two sons.



JEFF MAYS

Jeff Mays has extensive experience working in state and federal government and is an advocate of education and workforce development in Illinois. Mays is a former, five-term Illinois state legislator who represented West-Central Illinois (R-96th District; 1981-1990).

He served as Co-Chair of the Legislative Audit Commission, as Minority Spokesman on the House Appropriations Committee and on the House Labor and Commerce, Executive, and Financial Institutions Committees, as well as the Select Committee on Veterans' Affairs. Mays also served as Special Assistant to the Chicago Regional Administrator of the U.S. Department of Housing and Urban Development.

As President of the Illinois Business Roundtable, an association of corporate business leaders, Mays made recommendations on Illinois' policy issues. Mays also served as Vice President of Human Resources and as Executive Vice President of the Illinois State Chamber of Commerce. Mays holds a bachelor's degree from Northwestern University in History. He lives in Quincy and prior to his appointment as Director of IDES, served as the Vice President on the Quincy Public School Board.



SEAN McCARTHY

Governor Bruce Rauner named Sean McCarthy Director of the Illinois Department of Commerce in April 2016. In his role, Sean provides leadership and strategic guidance to the Department's efforts to grow the state's economy by encouraging businesses to invest and create jobs, by connecting resources to support entrepreneurs and investors, by positioning Illinois as a global business destination for Foreign Direct Investment, by encouraging top talent to live and work here, and by promoting Illinois as a world-class tourism and film destination. In addition, Sean oversees programs and services managed by the state Offices of Business Development; Community Development; Employment & Training; Energy & Recycling; Energy Assistance; Entrepreneurship, Innovation & Technology; Film; Tourism; Trade & Investment; and Urban Assistance.

Most recently, Sean served as Policy Adviser for Economic Development in the Office of the Governor, where he oversaw the policy development for five state agencies, including the Department of Commerce. As the Governor's liaison, he worked with agency directors and senior staff to transform state government and improve Illinois' economic climate.

Prior to the Governor's Office, Sean worked as Deputy Chief of Staff for Congressman Randy Hultgren, where he was the primary in-district adviser on legislation and policy. Sean also spent six years at Nicor Gas as a Senior Community Relations Director. In this role, he worked with government officials and community leaders on behalf of the utility, while educating other community stakeholders about natural gas.

Sean is a graduate of Stonehill College, and he earned his master's degree from Dominican University. He currently lives in Geneva, Illinois.



QUINETTA WADE

Quinetta Wade became the Director of the Division of Rehabilitation Services in January 2017. Quinetta brings 18 years of experience with IDHS to the position. Quinetta most recently served as Deputy Director for DRS' Bureau of Disability Determination Services. She also serves on the Springfield Disability Commission, which is charged with educating the public on issues concerning people with disabilities; monitoring accessibility of public and private facilities; and advocating for increased opportunities for people with disabilities in the areas of education, employment, housing, health, transportation, recreation and social and cultural programs through legislative, financial and other appropriate means. Prior to state service, Quinetta served the United States in the United States Army Reserve for 6 years. She is a graduate of the University of Illinois at Springfield.



JENNIFER K. FOSTER

Jennifer K. Foster is the Deputy Director for Adult Education and Workforce at the Illinois Community College Board (ICCB). She serves as the State Director for Adult Education and Literacy and High School Equivalency. Jennifer is leading the implementation efforts of the Workforce Innovation and Opportunity Act (WIOA) for Adult Education and serves on the WIOA Interagency Workgroup.

Mrs. Foster has been with the ICCB for more than 18 years and worked in adult education for nearly 30 years. She is the past chair of the National Adult Education Professional Development Consortium (NAEPDC) and the National Council of State Directors of Adult Education (NCSDAE). She is also a member of the State Workforce Board and the Chicago Workforce Board. Mrs. Foster has been instrumental in the development of the Adult Education Strategic Plan, "Creating Pathways for Adult Learners." This plan was developed to expand and develop career pathway programs and instructional services in adult education.



JIM McDONOUGH

Jim McDonough was named as Chief of Staff for the Illinois Department of Employment Security in 2015, but he has long been a dedicated public servant to the people of Illinois, while also having strong connections with the private sector.

Jim came to Springfield in 1974 for a graduate internship in Public Administration at what is now University of Illinois at Springfield. He began working in state government in 1975, serving as a project manager in the Governor's Office of Manpower for the federal Comprehensive Employment and Training Act workforce program. During his 14-year tenure in the agency now called Department of Commerce and Economic Opportunity (DCEO), Jim also served as manager of HR, Training and Labor Relations. He also held key management positions and leadership roles in other state agencies including serving as the Illinois State Medicaid Director and Chief Deputy Director for Vehicles in the Secretary of State's office.

In the private sector, Jim served as Manager of Corporate Services with LexisNexis leading offices in Springfield, Chicago, and New York. Additionally, he served as Marketing Director with Midwest Office and Nicoud Insurance Services in Springfield.

Jim has a B.A. from Benedictine University in Lisle, IL and a MPA from University of Illinois-Springfield.



JULIO RODRIGUEZ

Mr. Rodriguez is currently the Deputy Director of the Office of Employment and Training (OET) at the Illinois Department of Commerce & Economic Opportunity (DCEO). Mr. Rodriguez is responsible for oversight and administration of the State's \$130 million dollar federally funded workforce programs. He has been working in the field of human services for the last twenty- five years at the senior management level.

Prior to coming to work for DCEO, He was Director of the Office of Program Delivery and Training for the Illinois Department of Human Services (IDHS), Division of Human Capital Development and was on the leadership team involved in the original planning, reorganization, and creation of the IDHS when it was established in 1997. Between 1994 and 1996 he worked in Governor Edgar's Office as staff for the Taskforce on Human Services Reform.

Prior to coming to state government, Mr. Rodriguez worked for the Chicago Department of Public Health as a Deputy Commissioner overseeing federal projects addressing issues related to public health, community development, and economic development. Prior to returning to Chicago in 1994, Mr. Rodriguez worked for Macro International, a private consulting firm, that provided technical assistance to federally funded community development projects throughout the US and its territories.



MICHAEL BAKER

Michael Baker is a leader in statewide and regional workforce development innovation efforts for strategic planning, sector strategies, career pathways, business engagement, the talent supply chain, work-based learning, WIOA planning and implementation, and One-Stop MOU development.

Prior to his current responsibilities at Commerce, Michael conducted statewide economic policy and program development strategic planning and research on brownfield redevelopment, film and television production, business site selection, national community data standards and GIS applications for economic development. Prior to joining Commerce he served as Deputy Director/CFO at the State Comptroller's Office and as committee staff for the Illinois State Senate.

Michael is a past-president of the Family Service Center Board of Directors, the longest continuously operating social service agency in Springfield, serving the community since 1863. He currently serves on the United Way of Central Illinois Financial Stability Vision Council, a group charged with setting strategic goals and funding priorities related to helping individuals become self-sufficient. Michael has a Master's degree in Public Administration from Southern Illinois University at Carbondale; and a Bachelor of Science degree in Secondary Education from the University of Illinois at Urbana-Champaign.



**CHEKEMMA J.
FULMORE-TOWNSEND**

Chekemma is an energetic thought-leader focused on driving transformation in poverty and inequity for youth and young adults. In 2016, she was recognized by the White House as a Champion of Change. As President and CEO of the Philadelphia Youth Network (PYN), she draws on her experience in research, social work, and systems change to lead the creation of coordinated systems that promote academic achievement, economic opportunity, and personal success.

Before her appointment as President and CEO, Chekemma served in various capacities throughout the organization. Most recently, as PYN's Vice President of Program Services, she led a team accountable for program design, implementation, evaluation, compliance, and continuous improvement. Prior to her work at PYN, Chekemma, served at the Philadelphia Workforce Development Corporation as the Senior Director of the Emerging Workforce, fusing data-driven decision-making with solid project management to implement and improve adult and youth workforce programs.

As a leader, Chekemma seeks to inspire passion, commitment, and collaboration. She believes that improving lives requires hard work, courageous partners, and time for laughter. She lives in the Greater Philadelphia area, and is a proud wife and mother of two daughters. Chekemma holds her B.A. in Psychology and Master of Social Work from the University of Pennsylvania.

TITLE	Statewide WIOA Core Partner Leadership Panel Discussion: Laying the Foundation for Alignment, Collaboration, and Service Integration
DESCRIPTION	A panel of WIOA state leaders discuss their commitment to cross-program collaboration, the status of WIOA implementation in Illinois, and key takeaways for Summit attendees.
PRESENTERS	Jennifer K. Foster, Illinois Community College Board Jim McDonough, Illinois Department of Employment Security Julio Rodriguez, Illinois Department of Commerce and Economic Opportunity Quinetta Wade, Illinois Department of Human Services, Division of Rehabilitation Services
LOCATION	Illinois Room

TITLE	Improving Client Outcomes Through Collaborative Business Engagement
DESCRIPTION	<p>The US Talent Pipeline has remained largely unchanged since World War II. WIOA marks the beginning of a new era of cross-program collaboration and service integration. Together we have the potential to transform the Talent Pipeline through improved service delivery based on a better understanding of business needs.</p> <p>This interactive session explores proven strategies for WIOA partners to improve clients' employment prospects by ensuring they obtain relevant skills and competencies while in our programs. We will discuss how to move beyond the one-employer-at-a-time approach and explore systemic engagement methods.</p>
PRESENTER	Michael Baker, Illinois Department of Commerce and Economic Opportunity
LOCATION	Illinois Room

TITLE	Why Businesses Embrace Apprenticeships
DESCRIPTION	Daniel Serota, Manager of Public Affairs at Aon, is a strong private-sector champion of apprenticeship training. He understands how businesses can use apprenticeships to improve their profitability through better access to skilled workers. Daniel's advocacy among his peers has led other businesses to begin using apprenticeships. He will explain the case for apprenticeships and return on investment for employers, as well his messaging strategies that have convinced others to try apprenticeships. Daniel's presentation will also demonstrate the immense value of partnering with a business champion to improve talent pipelines.
PRESENTER	Daniel Serota, Aon
LOCATION	Illinois Room

TITLE	Building Partnership that Works
DESCRIPTION	Chekemma J. Fulmore-Townsend, President and CEO of the Philadelphia Youth Network, will share her experience and insight developing cross-sector partnership that works. Building upon years of implementing collective impact strategy, Chekemmma will give an inside look into what the key conditions for partnership are, as well as what it takes to keep partnership authentic and effective. When work crosses both systems and sectors, innovation can be difficult. Chekemmma will share why partnership is key to achieving results in a complex world.
PRESENTER	Chekemma J. Fulmore-Townsend, Philadelphia Youth Network
LOCATION	Illinois Room

	Online Resource Exploration/Computer Lab
DESCRIPTION	This area will be staffed and equipped with computers to allow participants to explore online tools and resources for workforce services. The staff will also answer questions about user experience. The room will remain open throughout the conference.
LOCATION	Conference Center 4

12:45-1:45 PM

TITLE	What's the Connection? The Illinois Unified State Plan and the ICCB Workforce Education Strategic Plan
DESCRIPTION	Julio Rodriguez, Deputy Director for Workforce for the Department of Commerce, and Jennifer K. Foster, Deputy Director for Adult Education and Workforce for the Illinois Community College Board (ICCB) will discuss the connections between the Workforce Innovation and Opportunity Act (WIOA) Illinois State Unified Plan and the ICCB's Workforce Education Strategic Plan (WESP). This interactive session will provide an overview of each plan including: opportunities for alignment and collaboration between community colleges and workforce programs, an update on implementation efforts, and other statewide initiatives connected to these plans. Attendees will also have the opportunity to ask questions.
PRESENTERS	Julio Rodriguez, Illinois Department of Commerce and Economic Opportunity Jennifer K. Foster, Illinois Community College Board
LOCATION	Rendezvous Room
STRAND	● Customer-centered Design

TITLE	How to Stop Talking About It and Just Do It: A Collaborative Approach to Sequencing Career Pathways
DESCRIPTION	In the Fall of 2016, several of the Pathways team members engaged in a project that reimaged the current curriculum offerings of Peoria Public Schools through a career pathways lens. This presentation will provide an overview of that process, the lessons learned, the future direction of the project, and a discussion of the broader approach being used to build the Greater Peoria Pathways regional framework being built. This session is relevant for public education systems, WIOA boards, CBO's, non-profits, and secondary institutions.
PRESENTER	Brent Baker, Greater Peoria Economic Development Council
LOCATION	Plaza 3
STRAND	● Business Engagement ● Repeating Session

12:45-1:45 PM

TITLE	LMI 201: Data Resources for Improved Business/Workforce Connections
DESCRIPTION	In this session, we will identify and explore different resources that will help you make better data driven business decisions that will benefit your organization. We will walk you through the U.S. Census, American Community Survey (ACS), IDES-data and statistics, and other websites to determine which data will help you make better informed business decisions. We will also talk about best practices from some of Illinois's largest companies. This will be an interactive session that will allow attendees to ask any data questions related to their specific area.
PRESENTERS	Ron Payne, Illinois Department of Employment Security Mary Ann Merano, Northern Illinois University Edwin Taft, Northern Illinois University
LOCATION	Embassy
STRAND	● Data & Accountability

TITLE	Work Readiness Assessment Tools and the Illinois Essential Employability Skills Self-Assessment
DESCRIPTION	Join this session to learn about new assessment tools developed to help your customers make smart, informed career choices. The resources presented in this session will include self-assessments for programs or individual; guides to exploring skills and interests; training and educational information on employability skills future employers will want; and tools to build skills on pre-employment skills like preparing a resume, preparing for an interview, searching for jobs, and finding work support services; and much more.
PRESENTERS	Lacey Pollock, Southern Illinois University - Carbondale/workNet Casey Anderson, Illinois Center for Specialized Professional Support
LOCATION	Ambassador Ballroom
STRAND	● Resources




12:45-1:45 PM

TITLE	Continuous Improvement of State Workforce Policies
DESCRIPTION	As policies are being developed and implemented by the IWIB in response to new WIOA mandates, we are learning about what is working well and what requires improvement. Over the past year, the IWIB policy workgroups released major policies including one-stop certification, procurement of one-stop operators, and compliance related policies required by the U.S. Department of Labor. This session will brief State and local board members on implementation to date, and allow for local boards to provide ideas for strengthening these policies going forward, and effective practices and innovations to share statewide.
PRESENTER	Diana Robinson, Northern Illinois University, Center for Governmental Studies
LOCATION	Vista 1
STRAND	● Workforce Boards
TITLE	Avenues to Apprenticeship: Work-based Learning and On-the-Job Training
DESCRIPTION	Our students desire opportunities where they can earn while they learn. Apprenticeships are structured training programs which give students a chance to work (literally) towards a qualification. Apprenticeships provide fantastic experience in the working world and show employers that our students can 'hit the ground running'. While apprenticeships meet both student focused and employer articulated needs, they also reflect WIOA's broader commitment to aligning the workforce system, education, and economic development by ensuring educational experiences that develop competitive workforce skills, introduce students to the real demands of the workplace, and provide a means to earn a self-sustaining wage. This session will explore the ways in which the state facilitates opportunities for students/clients related to apprenticeships, work-based learning, and on the job training. During the session, attendees will review the differences between each opportunity and discuss how partners can improve opportunities for students.
PRESENTERS	Whitney Thompson, Illinois Community College Board Lisa Jones, Illinois Department of Commerce and Economic Opportunity Aime'e Julian, Illinois Center for Specialized Professional Support
LOCATION	Vista 6
STRAND	● Customer-centered Design

TITLE	Data Analysis for Equal Opportunity – Part I
DESCRIPTION	This session will examine how to use data to ensure equal opportunity and nondiscrimination.
PRESENTER	Roger Ocampo, United States Department of Labor Civil Rights Center
LOCATION	Rendezvous Room
STRAND	● Customer-centered Design

TITLE	How to Stop Talking About It and Just Do It: A Collaborative Approach to Sequencing Career Pathways
DESCRIPTION	In the Fall of 2016, several of the Pathways team members engaged in a project that reimagined the current curriculum offerings of Peoria Public Schools through a career pathways lens. This presentation will provide an overview of that process, the lessons learned, the future direction of the project, and a discussion of the broader approach being used to build the Greater Peoria Pathways regional framework being built. This session is relevant for public education systems, WIOA boards, CBO's, non-profits, and secondary institutions.
PRESENTER	Brent Baker, Greater Peoria Economic Development Council
LOCATION	Plaza 3
STRAND	● Business Engagement ● Repeating Session

TITLE	LMI 202: Data Resources for Improved Job Seeker Outcomes
DESCRIPTION	In this session we will identify and explore different resources that will help you make better data driven decisions to help job seekers train for, enter or reenter the labor force and obtain gainful employment. We will explore industry and occupational projections, wage data, on-line job postings, and many other sources of data to help job seekers land that perfect job. This will be an interactive session that will allow and encourage you to ask questions about the toughest issues you are facing in your local area finding employment for your customers.
PRESENTERS	Ron Payne, Illinois Department of Employment Security Mary Ann Merano, Northern Illinois University Edwin Taft, Northern Illinois University
LOCATION	Embassy
STRAND	● Data & Accountability
<hr/>	
TITLE	Illinois workNet Customer Support Center = Customer-centered Tools
DESCRIPTION	The Illinois workNet Customer Support Center is a set of tools used by customer-focused teams to guide and engage customers in exploring, planning, and training to help them meet their employment goals. The tools provided include a set of work readiness and support service assessments, career planning tools, a resume builder, a communication system, and much more.
PRESENTER	Natasha Telger, Southern Illinois University - Carbondale/workNet
LOCATION	Ambassador Ballroom
STRAND	● Resources ● Repeating Session ● Customer-centered Design

TITLE	IWIB Strategic Plan: What is It and How Does it Impact You Locally
DESCRIPTION	The Illinois Workforce Innovation Board (IWIB) is developing a Strategic Plan to direct their efforts in driving the workforce system in Illinois. This session will focus on the IWIB's vision and mission for the workforce system and the guiding principles that will effectively dictate the direction in four major areas: Technology and Data, Customer-Centered Design, Business Engagement and Board Effectiveness. Local Board members should come prepared to find out how the Strategic Plan might impact operations and decision making at the local level.
PRESENTERS	Mark Burgess, Illinois Department of Commerce and Economic Opportunity
LOCATION	Vista 1
STRAND	 Workforce Boards
TITLE	Introduction to Lean
DESCRIPTION	This session will provide an overview of some basic but powerful Lean concepts that can be used by any organization or function. These concepts include the various forms of waste, understanding how to identify and eliminate that waste, the concept of Little's law, and how to use it to do more with less.
PRESENTER	Michael Pop, Illinois Business Innovation Services
LOCATION	Vista 6
STRAND	 Other
TITLE	Vermilion County's Talent Pipeline: Building a Stronger Community
DESCRIPTION	Engaging employers to develop a talent pipeline is a critical factor in your overall economic development process. Vermilion Advantage will share their years of experience in developing a talent pipeline, to meet both current and future workforce needs, using the six strategies of the talent pipeline management process.
PRESENTERS	Kim Kuchenbrod, Vermilion Advantage
LOCATION	Vista 2 & 3
STRAND	 Business Engagement

TITLE	Data Analysis for Equal Opportunity – Part II
DESCRIPTION	This session will examine how to use data to ensure equal opportunity and nondiscrimination.
PRESENTER	Roger Ocampo, United States Department of Labor Civil Rights Center
LOCATION	Rendezvous Room
STRAND	● Customer-centered Design

TITLE	Employer Engagement: Integrated Business Services
DESCRIPTION	Employers are a critical link in any workforce development effort. Today's conversation is an interactive panel discussion designed to identify and enhance strategy applications for Business Services Teams. Successful workforce programs develop training solutions to workforce needs as they evolve over time utilizing programs and services administered by the Business Services Team and local community resources. This session will be focused upon; 1. Structure & Design; 2. Roles and Responsibilities, and 3. Identifying Business Challenges and Opportunities of Business Services Teams.
PRESENTERS	Todd Lowery, Illinois Department of Employment Security Tory Davis, Illinois Department of Employment Security Theodore Duckett, Illinois Department of Employment Security John Marchioro, Illinois Department of Human Services, Division of Rehabilitation Services Darcy Bucholz, The Workforce Connection Inc. Richard Stubblefield, St. Clair County Intergovernmental Grants Department
LOCATION	Plaza 3
STRAND	● Business Engagement

TITLE	WIOA Performance Accountability Overview
DESCRIPTION	<p>WIOA establishes performance accountability indicators and performance reporting requirements to assess the effectiveness of State and local areas in achieving positive outcomes for individuals served by the workforce development system's six core programs. WIOA provides a historic opportunity to align performance-related definitions, streamline performance indicators, integrate reporting, and ensure comparable data collection and reporting across all six of these core programs, while also implementing program specific requirements related to data collection and reporting.</p> <p>The task of understanding the WIOA Performance Measures, what's new, what's expected, and how the state is going to measure and report everything, is monumental. This session provides an opportunity to talk through the WIOA Performance Requirements with representatives from the four core WIOA agencies responsible for WIOA and try to break down the reporting rhetoric and get a general understanding of performance expectations.</p>
PRESENTERS	<p>Patricia Schnoor, Illinois Department of Commerce and Economic Opportunity</p> <p>Sergio Estrada, Illinois Department of Employment Security</p> <p>Benjamin McDaniel, Illinois Community College Board</p> <p>Douglas Morton, Illinois Department of Human Services, Division of Rehabilitation Services</p>
LOCATION	Embassy
STRAND	● Data & Accountability

TITLE	Best Practices - Metropolitan Youth (LWIA 7) vs. Rural Youth (LWIA 13)
DESCRIPTION	A panel of local practitioners share their insights on best practices and lessons learned related to serving youth. The panel will cover how they overcame obstacles and answer your questions about program design.
PRESENTERS	<p>Cory Muldoon, Chicago Cook Workforce Partnership</p> <p>Lynn Murphey, Partners In Job Training & Placement</p> <p>Jackie Tavares, Project Step Ahead</p> <p>Marnita Curry, High Roads Advantage</p> <p>Esti Young, Black Hawk College</p>
LOCATION	Ambassador Ballroom
STRAND	● Customer-centered Design

TITLE Adult Education Standardized Assessments: What, Why, and How?

DESCRIPTION This session will focus on the standardized assessments used in adult education: TABE, BEST Literacy, BEST Plus and CASAS. Participants will learn about each test and how they are used with adult clients as well as the purpose of these assessments in adult education data reporting and accountability.

PRESENTERS Benjamin McDaniel, Illinois Community College Board
 Bevan Gibson, Southern Illinois Professional Development Center
 Laurie Martin, Adult Learning Resource Center

LOCATION Vista 1

STRAND ● Other

TITLE Unlocking the Hidden Rules to Success

DESCRIPTION Learn how Danville Area Community College pooled its resources and social capital to help students identify, strengthen, and utilize resources to matriculate through their programs of study and achieve their dreams. Participants will take a journey through the Investigations curriculum to understand the hidden rules of economic class and identify needed resources. The key to addressing systemic barriers to student success is by capitalizing on the synergy of multiple mindsets.

PRESENTER Carla Boyd, Danville Area Community College

LOCATION Vista 6

STRAND ● Other

TITLE Illinois Department of Employment Security: Tools for Customer Decision Making

DESCRIPTION Career planning puts the job seeker in the driver's seat in charge of their future. The Career Information System helps jobseekers to explore, plan and execute a career plan to succeed. IllinoisJobLink.com helps unemployed jobseekers to seamlessly transition from filing an unemployment claim to start the journey back to gainful employment. This web-based workforce development system features job matching, resume creation and career management tools. Come learn how these tools are used for career exploration and job placement.

PRESENTERS Crystal Caison, Illinois Department of Employment Security
 Don Ryan, Illinois Department of Employment Security
 Vicki Niederhofer, Illinois Department of Employment Security

LOCATION Vista 2 & 3

STRAND ● Resources ● Repeating Session

TITLE	Training Delivery: ICAPS Models 1 & 2 and IET
DESCRIPTION	<p>Illinois Integrated Education and Training (IET) is comprised of three components: adult education and literacy activities, workforce preparation activities, and workforce training. Each of these components is offered concurrently for educational and career advancement. The ICAPS (Integrated Career and Academic Preparation System) model is an IET model that blends both adult education and Career and Technical Education instruction in a format leading to a postsecondary education certificate or an industry recognized credential, postsecondary credit, and a high school equivalency certification.</p> <p>Join this session to learn about Illinois' ICAPS model 1 & 2, gain access to resources on the development, implementation, and improvement of ICAPS programs; and to see how ICAPS programs reflect WIOA's commitment to aligning workforce, education, and economic development and equipping individuals with skills needed to be successful in the workforce.</p>
PRESENTERS	Jennifer K. Foster, Illinois Community College Board Lisa Jones, Illinois Department of Commerce and Economic Opportunity Aime'e Julian, Illinois Center for Specialized Professional Support Bevan Gibson, Southern Illinois Professional Development Center
LOCATION	Rendezvous Room
STRAND	● Customer-centered Design

TITLE	Collaborative Business Engagement: Getting Started on Business Sector Partnerships
DESCRIPTION	<p>This session shares the real-world experiences of two regions in the early stages of forming a sector-based business partnership. They will share practical advice, how-to tips and pitfalls to avoid when encouraging a group of businesses with similar challenges and opportunities to unite.</p> <p>The Panel will include the following specific presentations:</p> <p><i>An Illinois Yankee and the Texas Miracle</i> This session will share the unique experiences of how Texas economic and workforce development organizations partnered together to engage in target sector job creation at a local and national-level.</p> <p><i>Adapting a Talent Pipeline Management Model to Northern Illinois: The Importance of Being NIMBLE</i> A group of manufacturers and training providers in northern Illinois have come together to better manage the manufacturing talent pipeline. The Northern Illinois Manufacturers Building Lifelong Employment (NIMBLE) was inspired by the U.S. Chamber of Commerce's Talent Pipeline Management model, applying concepts of supply chain management to talent development. This session will describe how the TPM initiative provided an opportunity to reframe workforce issues leading to a multi-faceted outcome focused on four basics: accurate and persuasive career information, consistent messaging, community engagement in schools, and essential employability skills.</p>
PRESENTERS	Kyle Schulz, Schaumburg Business Association Darcy Bucholz, The Workforce Connection Diana Robinson, Northern Illinois University, Center for Governmental Studies David Young, Northwest Illinois Development Alliance June Hazzard, Group Human Resources Director
LOCATION	Plaza 3
STRAND	● Business Engagement

9:45-10:45 AM

TITLE	Understanding and Accessing ICCB: Illinois Community College Data to Strengthen Education and Workforce Collaboration
DESCRIPTION	The session will provide a broad overview of the student data collected and stored in the Illinois Community College Board (ICCB) Centralized Data System. Additionally, ICCB's major reports and data tables will be highlighted with steps to access local community college enrollment and graduate data at the program of study level. The session will also provide a few interesting Illinois community college system trends in data and current innovative cross-state agency projects to make available even richer data to the public.
PRESENTER	Jay Brooks, Illinois Community College Board
LOCATION	Embassy
STRAND	● Workforce Board

TITLE	Illinois workNet Customer Support Center = Customer-centered Tools
DESCRIPTION	The Illinois workNet Customer Support Center is a set of tools used by customer-focused teams to guide and engage customers in exploring, planning, and training to help them meet their employment goals. The tools provided include a set of work readiness and support service assessments, career planning tools, a resume builder, a communication system, and much more.
PRESENTERS	Natasha Telger, Southern Illinois University - Carbondale/workNet
LOCATION	Ambassador Ballroom
STRAND	● Resources ● Repeating Session ● Customer-centered Design

TITLE	Outreach Tools at Your Fingertips
DESCRIPTION	Take advantage of the no-cost outreach tools Illinois workNet has to offer! These tools, including the Illinois workNet Service Finder and Event Calendar, are ways to reach new customers and spread the word about services that you offer in a new way. In addition to the online tools, Illinois workNet provides an array of customizable, printable materials that you can use for outreach. Attend this session to learn about all the of the no-cost tools available to you.
PRESENTER	Chelsea Jones, Southern Illinois University - Carbondale/workNet
LOCATION	Vista 1
STRAND	● Resources

TITLE	Illinois Department of Employment Security: Tools for Customer Decision Making
DESCRIPTION	Career planning puts the job seeker in the driver's seat in charge of their future. The Career Information System helps jobseekers to explore, plan and execute a career plan to succeed. IllinoisJobLink.com helps unemployed jobseekers to seamlessly transition from filing an unemployment claim to start the journey back to gainful employment. This web-based workforce development system features job matching, resume creation and career management tools. Come learn how these tools are used for career exploration and job placement.
PRESENTERS	Crystal Caison, Illinois Department of Employment Security Don Ryan, Illinois Department of Employment Security Vicki Niederhofer, Illinois Department of Employment Security
LOCATION	Vista 2 & 3
STRAND	● Resources ● Repeating Session

